

Building Leadership with Integrity

Your leadership approach and effectiveness has a tremendous impact on individual and team performance in an emergency services environment. To make a more positive impact, it is crucial that leaders take a more conscious, deliberate look at how they lead. This highly interactive workshop helps you address key questions and issues about leadership

Learning Objectives: At the completion of this module, participants will be able to:

- Understanding the difference between double talk and “straight talk.”
- The power of trust in leadership.
- Improve your coaching skills so your staff, both individually and as a team can improve their performance, motivation and satisfaction.
- Understanding Personality and its effects on leadership and performance.
- Define and communicate performance goals using S.M.A.R.T. criteria: Specific, Measurable, Attainable, Relevant and Time-trackable.
- Discuss and demonstrate the Model of a Crucial Conversation/Confrontation.
- Sign and symptoms of dysfunctional coping strategies used by officers experiencing burnout and other performance related issues.
- Discuss the importance of a Performance Improvement Plan (Template Provided).
- Discuss the Leaders Thought Process (Case Studies to demonstrate).
- Discuss the importance of managing transitions.
- Seven good and successful habits of leadership.

Gentlemen,

On 06/13-15/2012, I had the privilege to attend the Law Enforcement Management Training sponsored by the South Texas High Intensity Drug Areas (HIDTA).

Instructor Mike Alexander was exceptionally knowledgeable, professional, and prepared. I would like to express my gratitude for being able to receive such useful training and I would highly recommend that everyone in a leadership or management role attend this training.